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TO
- web master
- Vivek Pandey
- Parul Pokri

सं.ए./No.DS_6AB-18017/2/2018-Section 6-DOS
भारत सरकार/Government of India
अंतरिक्ष विभाग/Department of Space

26/2/2022
M. M. DESAI
निदेशक, अंतरिक्ष विभाग

अंतरिक्ष भवन/Antariksh Bhavan,
न्यू बी.ई.एल. रोड/New BEL Road,
बेंगलूरु/Bengaluru - 560 094.

फरवरी/February 24, 2022

कार्यलय ज्ञापन/OFFICE MEMORANDUM

Subject: Grievance redressal mechanism in the Department -regarding.

The undersigned is directed to state that the Central Information Commission (CIC), New Delhi while disposing the RTI second Appeal had observed as follows:-

“Although the information has been provided, the grievance of the appellant has not been satisfactorily addressed. Thus, the grievance redressal mechanism of the public authority should be made robust and responsive to its employees.”

2. In view of the above CIC observation, all Public/Staff Grievance Officers of DOS/ISRO Centers/Units/ABs/PSUs are requested to give prompt and effective redressal of grievances received from the Public, Serving and Retired employees within the prescribed time limit. The employees may also be made aware of the Grievance Redressal Mechanism, which exists at Centre level to address service related matters.

3. This issues with the approval of the competent authority.

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(हरिहरन के/Hariharan K)
उप सचिव, भारत सरकार/
Deputy Secretary to the Government of India
☎: 080-2217 2402

- To
1. निदेशक Director, VSSC/SAC/URSC/SDSC SHAR/LPSC/NRSC/IPRC/ISTRAC/HSFC MCF/ADRIN/IISU/LEOS/DECU/IIRS
 2. वैज्ञानिक सचिव, इसरो/ Scientific Secretary, ISRO
 3. निदेशक /Director, SCL/PRL/NARL/NE-SAC/IIST
 4. अध्यक्ष-सह-प्रबंध निदेशक, एसीएल/एन.एस.आई.एल./CMD, ACL/ NSIL
 5. मुख्य नियंत्रक /Chief Controller, VSSC
 6. नियंत्रक /Controller, SDSC SHAR/SAC/URSC/LPSC/NRSC/HSFC/SCL
 7. पंजीयक/Registrar, ADRIN/PRL/IIST
 8. वरिष्ठ प्रधान कार्मिक व सामान्य प्रशासन, इसरो मु. /Sr. Head, P&GA, ISRO HQ
 9. विशेष कार्य अधिकारी, एनएआरएल /Officer on Special Duty, NARL
 10. इंटरनेट/Intranet.

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